

# TRUE NORTH TRUE ADVOCATE



## Get Paid When You Find An Error!

You are encouraged to be a wise consumer of your health care!

If you find an error on one of your medical claims that would result in a refund back to the plan, you will recoup 20% of that amount!

- For example, if you find you are overcharged \$100 for a service and your claim is reprocessed, \$80 would go back to the plan and \$20 would go to you.

How does this work?

- Request an *itemized* copy of your bill from your provider. They are required to provide these when requested.
- If you notice something is incorrect, contact True North. They will assist you in reprocessing the claim.

## Additionally, True North Advocates can help with:

Filing a claim or answering basic questions regarding your copays or deductibles.

**Call today for assistance!**

**888-655-9980**

**8am-5pm, M-F**

**[trueadvocate@truenorthcompanies.com](mailto:trueadvocate@truenorthcompanies.com)**